

Corporate Social Responsibility

Update CSR - June 2023



Environmental Impact

We want to help customers make a responsible choice

1. Our promise

We've started with ourselves

We at Hoogwegt calculate the carbon footprint of our global offices to see where we can improve.

Achievements

- ✓ Offset emissions Scope 1 and 2 - FY20-21
- ✓ Measuring Scope 3 - Employee Commute, Business Travel and Office Supplies are calculated and verified
- ✓ Calculate and offset emissions FY21-22 -> work in progress

Our future ambitions

We will continue to measure our emissions to get a representative baseline that we can use to set reduction targets. Our aim is to reduce the carbon footprint of our global offices where we can by focusing on a global approach for green energy purchase, mobility guidelines and business travel awareness. The remaining emissions will be compensated through offsetting.

2. Our promise

Transparency and choice for customers and consumers

The environmental impact of dairy products is significant and therefore the demand for clear, comparable information on their carbon footprint is increasingly important.

Hoogwegt is positioned strategically in the dairy supply chain between hundreds of suppliers and customers and can therefore help provide insights in a consistent and structural way. Through increased information and awareness, we are building a path to optionality for our customers: the freedom to make sustainable-driven decisions about the products they source, and how they are transported.

Achievements

- ✓ We have our first products available for which the CO2 equivalency is known and verifiable.

Our future ambitions

Accelerate the growth of our portfolio with a verified footprint. In order to fulfill this ambition, we are evaluating multiple tools to support us.

3. Our promises

Low-carbon dairy and carbon neutral options for our customers

At Hoogwegt we see it as our role to provide customers with an extensive range of low-carbon products and carbon-neutral options, and to remove the complexity and obstacles around sustainable product sourcing so our customers can make a more responsible choice. We make this happen by:

Building a community with low-impact suppliers and carriers

- We are working with our supplier communities to identify, execute and validate carbon-reduction projects at a farm and factory level.
- We are assessing our suppliers' projects and converting their positive impact into CO₂e that can be easily quantified and compared.

Achievements

- ✓ We have linked the wish from a customer to actively address carbon footprint reduction to one of our Dutch key supplying partners by successfully developing a reduction project (proposal status).

Offering our customers carbon neutral options

We want to build an offset structure to allow customers to offset footprint with meaningful certificates. Carbon offsetting is a mechanism used to compensate for carbon footprints through the purchase of carbon credits. A carbon credit represents a reduction or removal of greenhouse gas (GHG) emissions from the atmosphere through a carbon offset, also called a compensation project. Our aim is to focus exclusively on projects that are close to our own value chain. Hoogwegt classifies such carbon credits as meaningful certificates.

Achievements

- ✓ Together with one of our key suppliers from the UK we have succeeded in offering a carbon neutral product (from farm to customer gate) to one of our customers (proposal status).

Our future ambitions

- Mid 2023: having our first carbon neutral product available
- Early 2024: expanding offsetting capabilities (certificate selection)
- Mid 2024: offering a portfolio of low-carbon dairy products and enable our customers to select carbon-neutral products from our portfolio
- Mid 2024: obtaining (logistics) service footprint transparency (partnership BigMile) to enable footprint under 'delivered' conditions
- Building a reduction project portfolio by expanding our bringing projects to the attention of our customers so they can actively participate in carbon-reduction programs as enables and financiers.

4. Our promise

Accelerating our ambitions by connecting with strategic and knowledge partners

Achievements

- ✓ We 've joined the Sustainable Agriculture Initiative (SAI)-platform which enables cooperation between supply chain partners.
- ✓ We have partnered with Climate Neutral Group (CNG) to get our first carbon neutral product certified and to obtain meaningful offset certificates.

Our future ambitions

As SAI-platform member we want to help improve the dairy industry by contributing to various workstreams and by focusing on shaping the role of a trader within the Sustainable Dairy Partnership (SDP) network.

Food Safety



Best in Class

Our promises

We take responsibility for preventing food safety risks throughout our supplier networks and locations. We maintain our Safety Always-promise to customers and consumers.

Achievements

- ✓ We have a best-in-class globalized food safety assessment program in place, based on Global Food Safety Initiative (GFSI) standards.

Our future ambitions

- By September 2023 all business units will be GFSI certified
- Continue fostering transparency by passing on critical food safety information to our customers
- Permanent guarantee for safe supply, transport and warehousing

People & Communities



Giving back

1. Our promise

Empowering individuals with difficulty accessing employment

Achievements

- ✓ Our first Refugee program is successfully completed
- ✓ We employed two new employees from a disadvantaged refugee background

2. Our promise

Expanding our partnerships with knowledge institutions

Achievements

- ✓ Together with Wageningen University we've defined our first project on which a student is assigned and has worked on for various months

Our future ambitions

- Mid May 2023: Start next program together with Refugee Talent Hub
 - Financial Development Track focused on refugees with a Finance background.
 - Next to mentoring, offer various interactive Finance Masterclasses to gain latest insights in financial developments
- Expand our initiatives on our two promises to more countries